

# ***AgeLess, LLC Integrative Medical Spa***

## Massage Therapist Job Description

### **Massage Therapist**

The Massage Therapist administers professional massage and body treatments to our guests. They must have a thorough knowledge of numerous massage modalities, possess a general understanding of body treatments and be willing to train in our spa's specific massage and body treatment offerings. They must possess excellent communication skills and be able to learn the product and service knowledge necessary to effectively provide wellness solutions to meet the needs of our guests. They must hold and maintain a current state license.

**Note:** All duties and requirements stated are essential job functions. This job description in no way states or implies that these are the only duties to be performed by the staff occupying this position. Staff members may be required to perform other job-related duties by their supervisor.

- **Duties and Responsibilities**

- Be on time for your shift, prompt with each appointment and perform services within the appropriate time allotted for the service.
- Provide consistent professional facial and body treatments in accordance with spa protocols and accepted certification practices.
- Be flexible with your schedule, supporting the needs of the spa.
- Properly care for equipment and use proper amounts of product to assist with cost controls.
- Have complete knowledge and understanding of all services and products while educating and training guests in these areas.
- Actively promote home care programs, meeting minimum retail sales goals.
- Uphold the standards of sanitation and sterilization as directed by law and the spa's policies and procedures.
- Perform prep work and properly clean and restock room as required.
- Communicate to management any and all occurrences involving staff or guests in the spa that require attention.
- Actively promote the spa, treatments, services, sessions and retail, as well as programs, promotions and/or discounts available.
- Handle guests' questions and concerns professionally and courteously.
- Provide accurate, appropriate and immediate responses to all requests by guests, ensuring complete guest satisfaction.
- Communicate to management any and all occurrences involving staff or guests in the spa that require attention.
- Possess ability to work without direct supervision.
- Maintain a positive attitude and contribute toward a quality work environment.
- Regularly attend, participate in and support training and staff meetings for the spa.

- Assist in all areas of spa operation as requested by management.
- **Position Requirements**
  - Must have enthusiasm and possess excellent customer service skills.
  - Enjoy working with people and possess a friendly and outgoing personality.
  - Excellent communication and listening skills, as well as basic computer knowledge.
  - Must be a team player.
  - Must be able to stand while administering treatments.
  - Must be able to perform all massage treatments offered by AgeLess Integrative Medical Spa.
  - Must be physically able to operate all massage equipment which includes beds.
- **Education and Experience Requirements**
  - Must hold and maintain a current State license